

11545 Link Road Fountain, CO 80817 (719)382-5303

Waste-Paper

Issue 27

1st Qtr. 2024

Tours of the

Treatment Plants are available

upon request.

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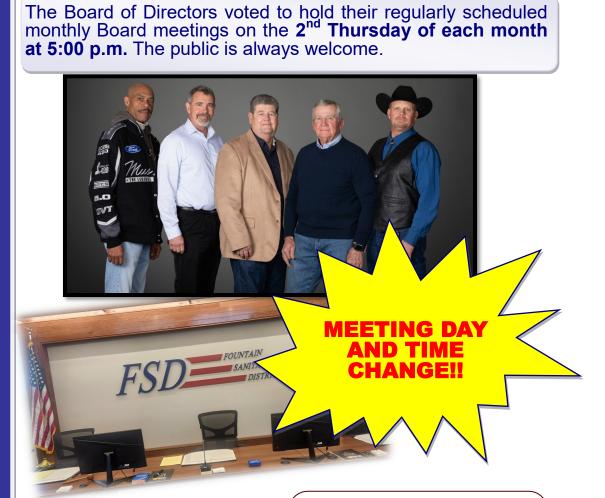
Carl Christian
President

Charles Durbin Vice President

Larry Holtz Treasurer

Phil Thomas Director

Dan Blankenship
Director



<u>Call us first!</u> If you believe you are experiencing a sewer backup, call us at 719.382.5303 and District personnel will respond free of charge to investigate. The District will determine if the blockage is in the service line (connection from the house to the main sewer line in the street) and if necessary recommend a professional plumber to clear the blockage.





Monthly Sewer Usage Charge Calculations have begun

The Wastewater averaging cycle that will determine residential customer charges (sewer rates) for 2024 began in December 2023 and will continue through February 2024. Monthly sewer rates for March 2024 through February 2025 will be based on your average water use for all three months. The adjusted rate will be applied during your March billing cycle. You can lower your wastewater costs for the year by conserving water use during these billing periods. You can use your utility statement graphs and usage history table to track water use habits.

Helpful Hint:



Occasionally a homeowner will notice an odor coming from the vicinity of the plumbing fixtures in the home. Most of the time,

this is caused by a "dry trap". If a fixture such as a shower or any sink drain becomes dry, it allows sewer odors to come back into the home. The solution is to run water into the drains allowing the traps to fill with water. If this doesn't solve the problem, please call us at 382-5303.

Know what's below.



No matter the type of project – installing a mailbox, putting in a

fence, planting trees or shrubbery, building a patio or deck, or excavating a new garden area – always call 811! The service is free and it's the law. Calling 811 a few days prior to digging gives representatives time to mark the appropriate utility lines prior to starting your project, which keeps you and your neighbors safe.



Interesting Fact:

Humans spend three years of their life time sitting on the toilet

Our Mission:

To Protect the environment and public health while providing reliable, environmentally sound and cost effective wastewater and conveyance and treatment; to be responsive to the needs of the entire FSD service area, ensuring quality and protection of our water resources for future generation's enjoyment.

URGENT REMINDER

Keeping the District's sanitary sewer systems flowing is critical during the coronavirus outbreak. The District is asking the community members not to flush wipes, masks or paper towels. Doing so contribute to sanitary main line blockages including so called "fatbergs". Please keep in mind that products advertising "flushable" are normally not unless they meet a certain regulatory criteria. Should you have any questions on whether a product is made for flushing, please contact the District. Please consider what you flush to keep community and the District employees safe during these uncertain times.

STICK TO THE 3 Ps

Only three things go in your toilet: pee, poo and (toilet) paper! If you really want to use wipes, throw them in the garbage, not your toilet.





Contain, don't drain.

Fats, oils and greases aren't just bad for your arteries and your waistline; they're bad for sewers, too! Sewer overflows and back ups can cause health hazards, damage home interiors, and threaten the environment.

A common cause of overflows is sewer pipes clogged by fats, oils and greases (FOG). FOG gets into the sewer from household drains as well as from poorly maintained grease traps/interceptors in restaurants, automotive industries, and other businesses. Home garbage disposals do not keep grease out of the plumbing system.

To help prevent expensive sewer back ups, plumbing emergencies and public health issues, FSD is asking its customers to follow this list of DO's and DON'Ts:

DO: Scrape food scraps into the trash, not the sink.

DO: Wipe grease from pots, pans and dishes with dry paper towel before rinsing or washing them.

DO: Use strainers in sink drains to prevent food scraps from entering the sewer system.

DON'T: Put greasy food into the garbage disposal.

DON'T: Use hot water to rinse FOG from the dishes and pots and pans. As the water cools, the FOG will solidify and clog your pipes.

DON'T: Rely on commercial additives in detergents

REMINDER!

Please be reminded to call the Dis-

trict offices at 382-5303 prior to having a contractor clean your service line. This will allow the District time to trap any debris which may fall into the main line potentially causing a blockage. There is no cost to the home-owner for this service. The District is not responsible for wastewater backup damage and suggests you check your homeowner's policy for this specific type of coverage.

Please "watch what you flush". Heavy duty industrial wipes, rags, diapers and other like items may go down the toilet fine but are not bio-degradable. These materials often cause failure of pumping equipment and have greater potential of causing a sewer blockage. Please dispose of the materials properly, not in the wastewater system.

